Alice Muhimpundu

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**OBJECTIVE STATEMENT**

Seeking a software developer internship position

**EDUCATION**

* **Bachelor of Computer Science** May 2008

Laval University, Quebec, Canada

* **Java Programming Certificate** September 2015

University of Washington, Seattle, WA

* **.Net Development Certificate** August 2013

University of Washington, Seattle, WA

**TECHNICAL SKILLS**

* Programming languages: Java, C#
* Development Tools: Eclipse, Microsoft Visual Studio 2010

**TECHNICAL EXPERIENCE**

**Project:**

* OneWorld Now! Website: Improve the website based on customer requirements.
* Chat application: Implement a client/server chat application using Java.

**EXPERIENCE**

**Sage Software** Richmond, BC, Canada

Customer Support Analyst2012 – 2013

* Solved technical issues regarding Sage 50 Canada
* Established patterns to reoccurring issues and provided input to development teams
* Created and modified articles to help clients and coworkers fix issues that may arise in the future

**Prime Signal** Richmond, BC, Canada

Technical Support Specialist 2012

* Configured network equipment and systems: Cisco switch and router, web server, dns server, mail server
* Fixed a website bug: knowledgebase website developed with PHP and MySQL (pskb.primesignal.com)

Ministry of Works Bujumbura, Burundi

**Software Developer** 2010-2011

* Developed a database application to collect performance reviews used to calculate employee raise and new base pay rate
* Designed database schema